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| To: USPTO: GAU 3623 | From: Peter Tong, ph. 650.903.9200 |
| Fax: 703.872.9306 | Pages: 19 (including this page) |
| Phone: | Date: 8/10/2004 |
| Re: 09/550,706 | CC: |

☒ **Urgent** ☐ **For Review** ☐ **Please Comment** ☐ **Please Reply** ☐ **Please Recycle**

• **Comments:**

Transmitted herewith for filing are: (1) Amendment Transmittal (1 pg.); (6) Amendment C (17 pages).

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: TAM et al.

Attorney Docket No.: ACC1P001

Application No.: 09/550,706

Examiner: Shaffer, Eric T

Filed: April 17, 2000

Group: 3623

Title: ON-LINE APPOINTMENT SYSTEM

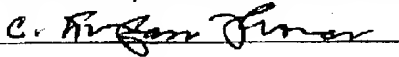
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CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is transmitted via facsimile to: Commissioner for Patents, Alexandria, VA 22313-1450 on August 10, 2004.

Signed:



Printed Name: C. Douglass Thomas

AMENDMENT C TRANSMITTALCommissioner for Patents
Washington, DC 20231

Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

| | Claims After Amendment | | Highest Previously Paid For | Present Extra | Small Entity Rate Fee | Large Entity Rate Fee |
|--|------------------------------|-------|-----------------------------------|------------------|--------------------------|--------------------------|
| Total Claims | 35 | MINUS | 36 | 00 | x 9 = | x 18 = |
| Independent Claims | 08 | MINUS | 08 | 00 | x 42 = | x 84 = |
| Multiple Dependent Claim Present and Fee Not Previously Paid | | | | | \$140.00 | \$280.00 |
| Total | | | | | \$0 | \$ |

- ☐ Applicant(s) hereby petition for a _____ month extension(s) of time to respond to the aforementioned Office Action.
- ☒ Applicant(s) believe that no (additional) Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 500388.
- ☐ Enclosed is our Check No. _____ in the amount of \$ _____ to cover the additional claim fee and/or extension of time fees.
- ☒ Please charge the required fees, or any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 500388 (Order No. RLC1P001).

Respectfully submitted,

C. Douglass Thomas
Reg. No. 32,947

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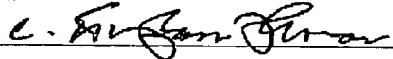
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Signed: _____



Printed Name: C. Douglass Thomas

AMENDMENT D

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated May 28, 2004, please amend the above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begin on page 2 of this Amendment.

Remarks/Arguments begin on page 12 of this Amendment.

ACC1P001

Page 1

09/550,706